Quick Guide
for Oticon Opn™ & Oticon ON App

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App Store

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PEOPLE FIRST

Introduction

This is a detailed guide on the use of Oticon Opn™ and the Oticon ON App with iPhone®.
- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App

Please visit www.oticon.com for more details on compatibility, or see the description for Oticon ON App on the App Store and Google Play™.

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How to pair iPhone with Oticon Opn™
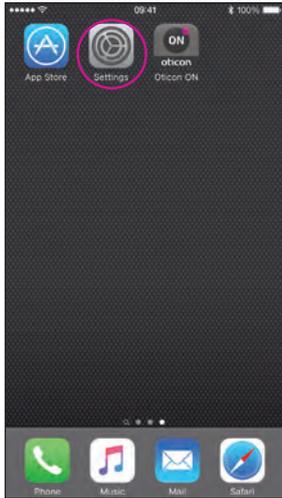
Enter Settings
Find the Settings icon on iPhone.
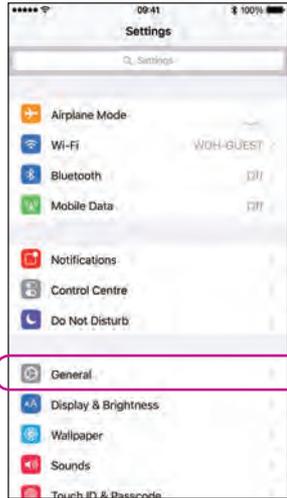
Select General
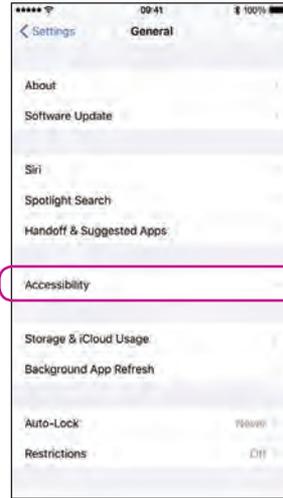
Select Accessibility
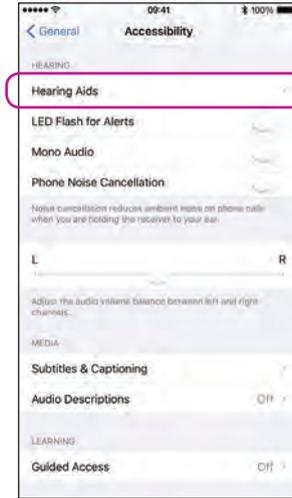
Select Hearing Aids
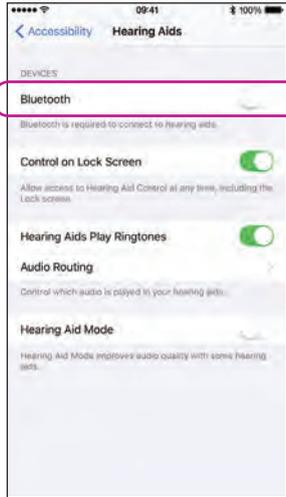
Ensure Bluetooth is on
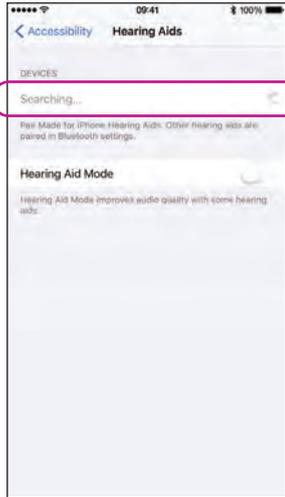
iPhone will now search for hearing aids
Open/close the battery door on the instruments so iPhone can recognize them.
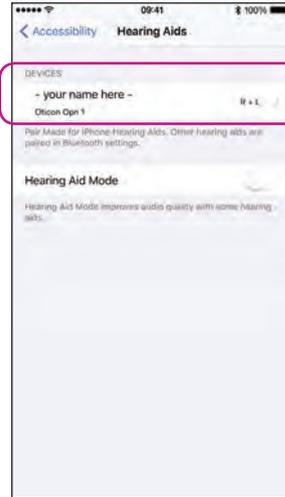
Select the hearing aids once available
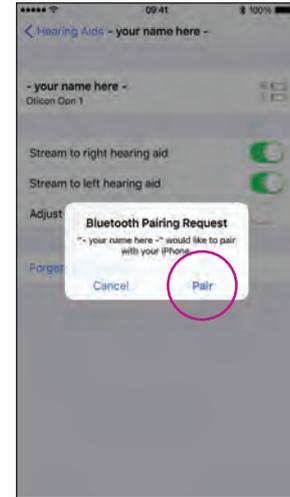
Confirm the Bluetooth pairing request: once for each hearing aid

Hearing aids as the default audio output
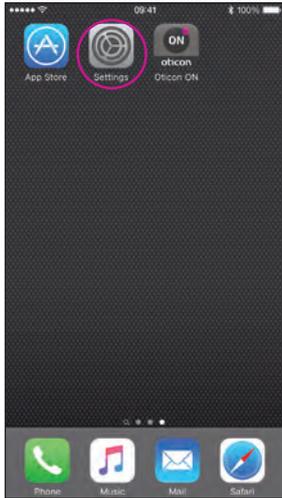
Select Settings

Select General
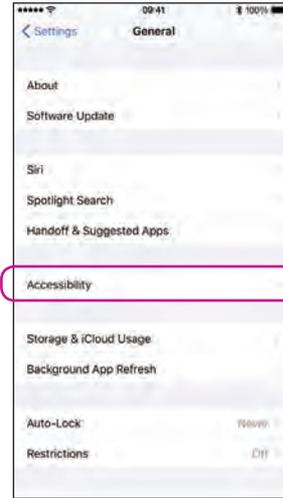
Select Accessibility

Select Call Audio Routing
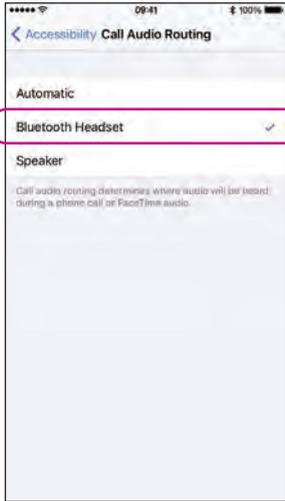
Select Bluetooth Headset
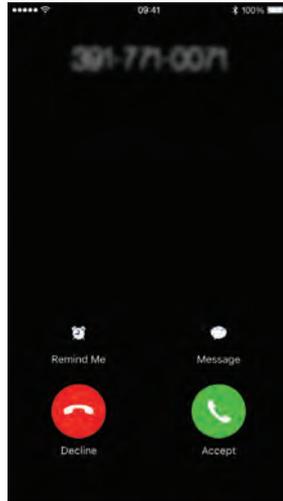
Verify
When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).
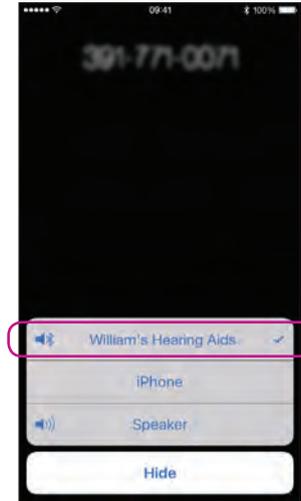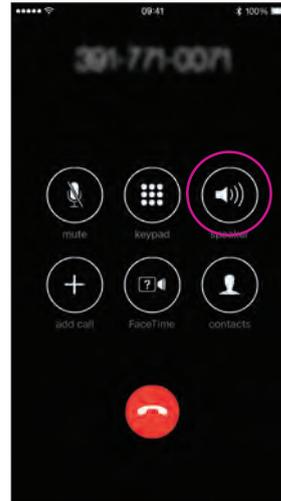
Install Oticon ON App
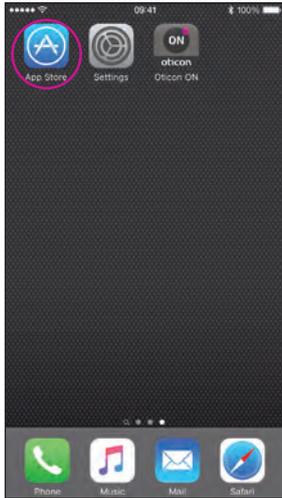
Find the App Store® icon
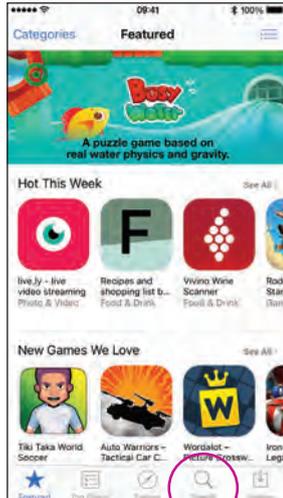
Select Search
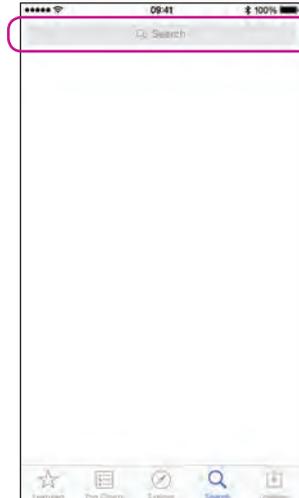
Type "Oticon"
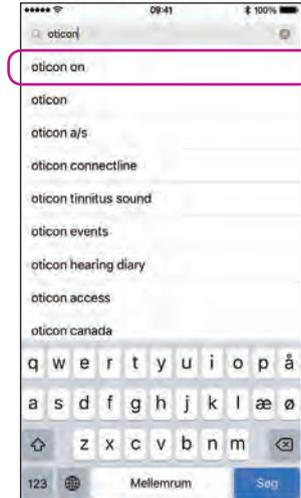
Select Oticon ON
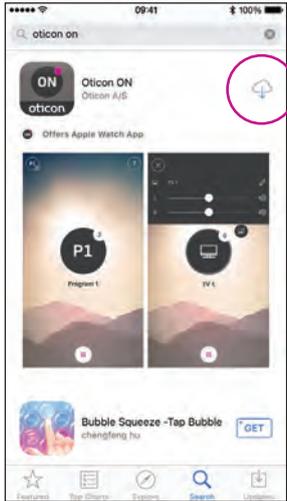
Select the Download icon
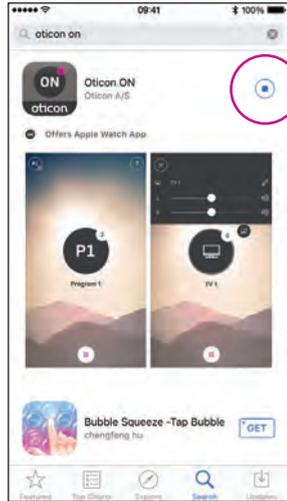
Installing

First time use
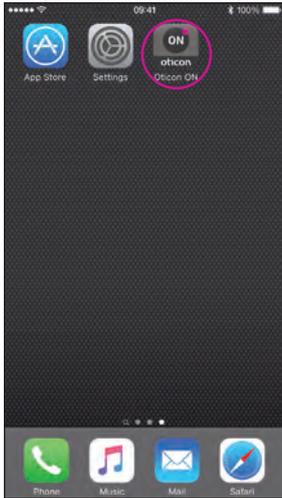
Start Oticon ON App
Once installed, Oticon ON App can be started from the home screen.
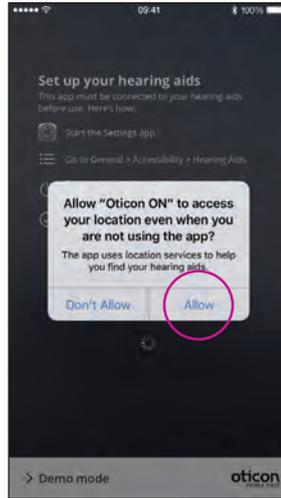
First time use
When started for the first time, you should allow for access to location and for notifications, for best possible functionality.
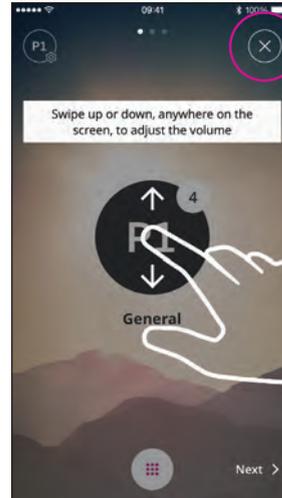
Tutorial
The first time Oticon ON App is started, a short tutorial is shown.

You can close the tutorial with the "X" button.

Home screen functions
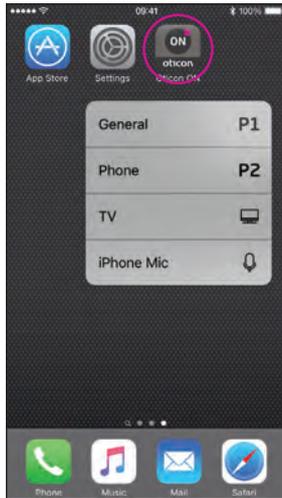
3D Touch
Press and hold the Oticon ON App for instant access to programs.

Lost connection
The red dot on the Oticon ON App notifies about how many instrument connections are lost.

Select program/program settings/volume and mute
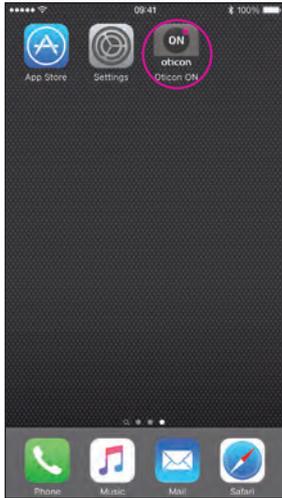
Start the Oticon ON App
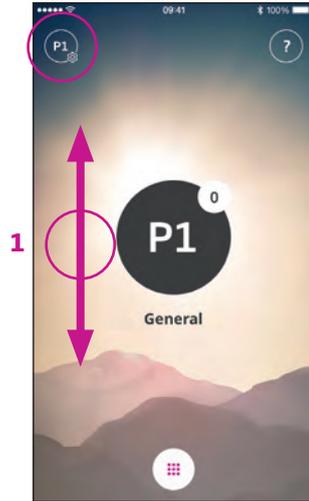
Volume
Once started, Oticon ON App will show the current program and current volume.

To adjust the volume, simply swipe your finger up or down while touching the screen (1).

Select Program
Touch the active program to open the program selector (1). Select the program you want (2).

Note: the number of available programs is determined by your hearing care professional.
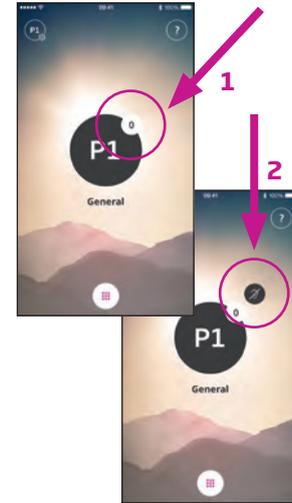
Mute hearing aids
Briefly touch the volume indicator to mute the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).
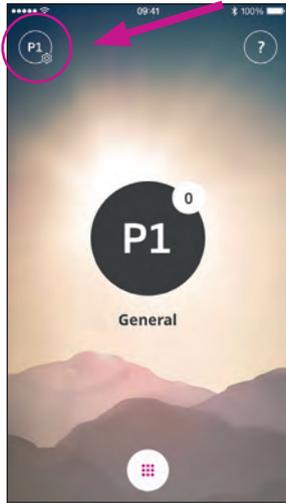
Secondary functions
Press the settings indicator to access the secondary functions related to the active program.

Modify label
Touch the current label and type the wording you prefer.

Listening to the TV (requires TV Adapter 3.0)

Select Program
Touch the active program to open the program selector (1).

Select the TV program (2).

Note: the number of available programs is determined by your hearing care professional.

Stop TV sound
Briefly touch the volume indicator to mute the sound from the TV (1).
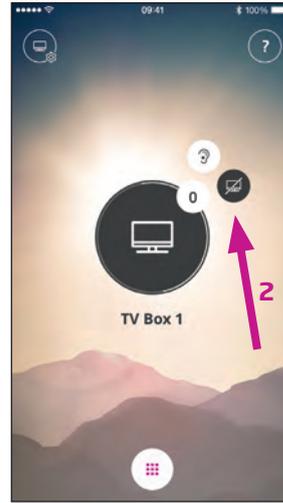
You can un-mute by adjusting the volume or touching the mute indicator (2).

Secondary functions
Touch the settings indicator (A) to access the secondary functions related to the active program.

Here, you can change the name of the TV program (1) or regulate the level of the streamed TV/audio signal (2).

Live Listen/sound from iPhone to your hearing aids

Select Program
Touch the active program to open the program selector (1). Select the Microphone program (2).

Note: the number of available programs is determined by your hearing care professional.

Place iPhone Near Desired Sound Source
Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

Note: first time you use live listen - you may need to allow access to the microphone.
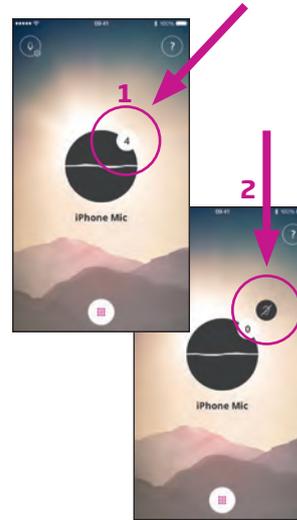
Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).
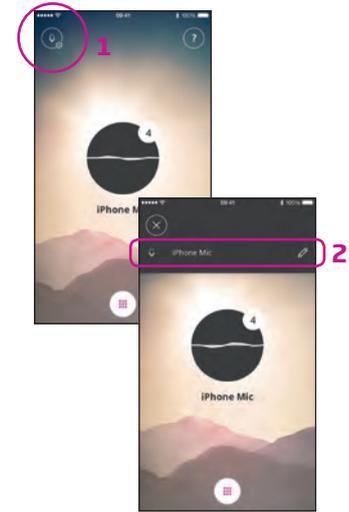
Modify label

Touch the settings icon (1).

Touch the current label and type the wording you prefer (2).

Introduction

You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

By doing this you will be able to have different events – such as turning on the lights – synchronized with turning on your hearing aids in the morning. Or, a text message alert could be sent if your hearing aid battery is low.

The possibilities are endless!

Please visit www.oticon.com for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.
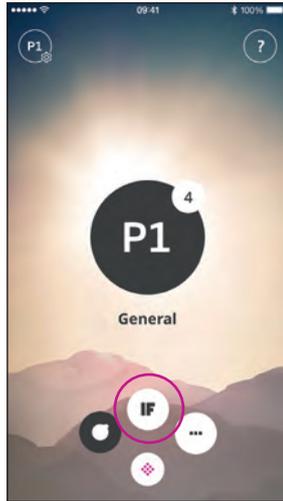
Connect to IFTTT
Select the IFTTT main feature.
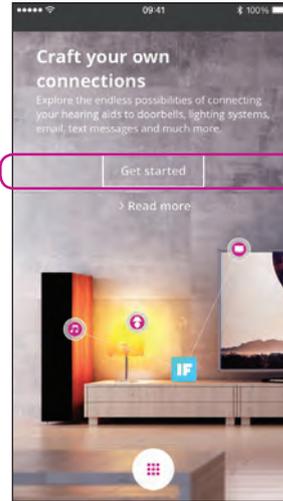
First time set-up
Select Get started.

Select Sign up now (1) or use an existing Facebook™ or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.
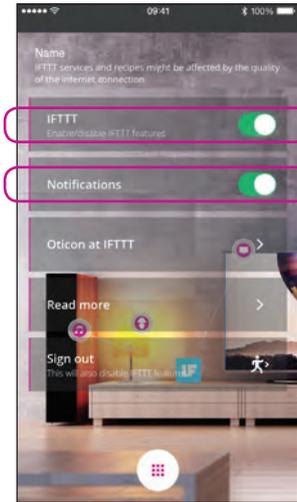
IFTTT
If the IFTTT option is
turned off, IFTTT events
are not active.

Notifications
If OFF then no notiﬁcations
can be seen on the
notiﬁcation screen on iPhone.
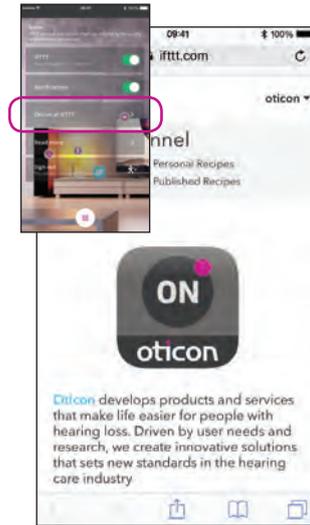
Oticon at IFTTT
A direct link to the Oticon
channel on IFTTT.

Read More
A direct link to oticon.com
where you can find much
more information about
ON and IFTTT.
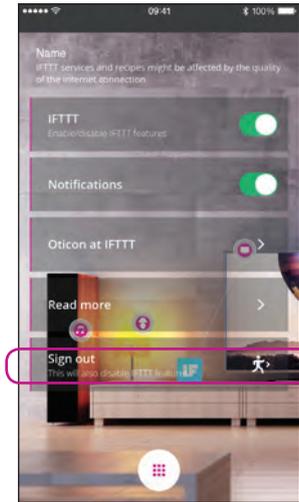
Sign out
Here, you can sign out
of your Oticon ON IFTTT
channel. This will also
stop all IFTTT events and
triggers.

Secondary functions
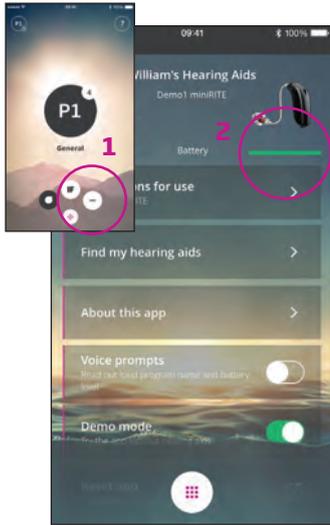
Settings
Press the settings icon to access the secondary features of the Oticon ON App (1).

Battery status
A visual presentation of the battery status of both the left and the right hearing aid (2).
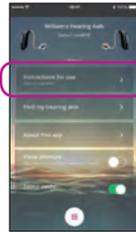
Instructions for use
The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.
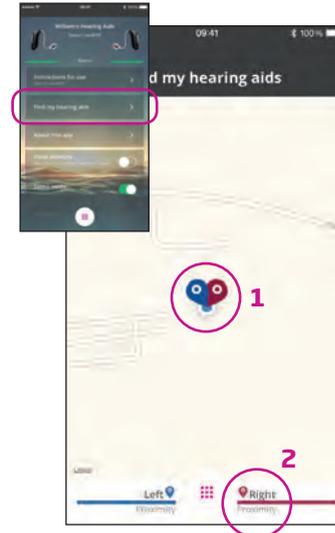
Find my hearing aids
The map will show where your hearing aids were last connected to iPhone (1).
If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.
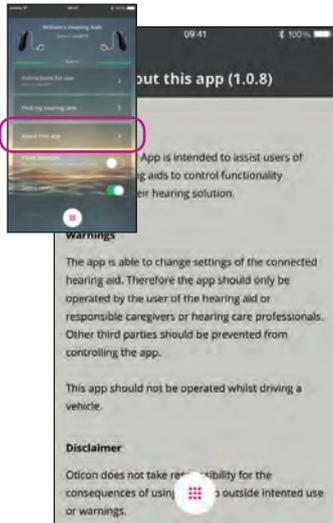
About the app
Warnings and disclaimers.
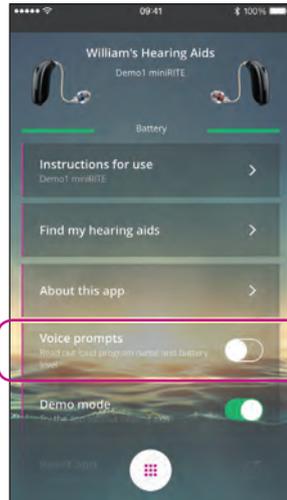
Voice prompts
If the Voice prompts option is turned on, you will hear announcements about the program and battery status in your hearing aids.
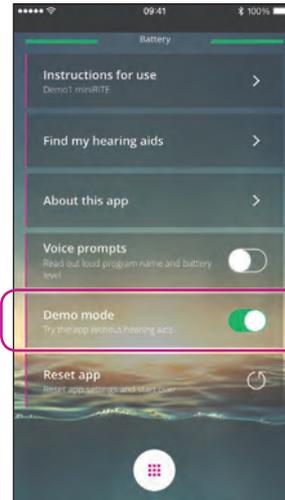
Demo mode
This option enables you to try the app without having your hearing aids connected to iPhone.
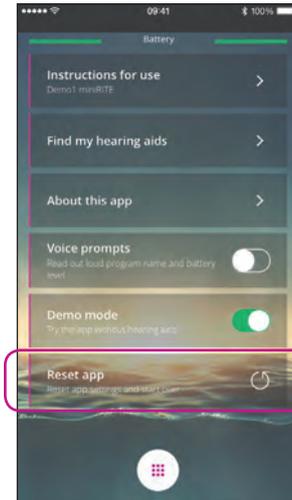
Reset app

www.oticon.com

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