

# LOSS & DAMAGE REPLACEMENT APPLICATION

REMINDER: SUBMIT ONLINE AT STARKEYPRO.COM OR SEND IN WITH IMPRESSIONS

## STEP 1

**BILL TO:** ACCOUNT NUMBER:   
ADDRESS:

**SHIP TO:** ACCOUNT NUMBER:   
ADDRESS:

P.O. NO. DATE  
  
STATE/SPECIAL PROGRAM BENEFIT STATE

CONTACT: PHONE:

### SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE))

SAME-DAY SERVICE \$49.99  ONE-DAY SERVICE \$29.99

PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

## STEP 2 - DEVICE INFORMATION

FIRST NAME

LAST NAME

SERIAL NUMBER

SERIAL NUMBER

LEFT

RIGHT

### COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN CABLE LENGTH OR ABSOLUTE POWER RECEIVER SERIAL NO.

IMPRESSION ENCLOSED  USE SCAN ON FILE

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### IF DEVICE IS ZPOWER RECHARGEABLE

\_\_\_\_\_ QTY OF BATTERY NEEDED (CHARGE IS \$25.00 PER BATTERY)

## STEP 3 - AUTHORIZATION

I HEREBY APPLY FOR A REPLACEMENT HEARING INSTRUMENT(S) FOR THE INSTRUMENT(S) LISTED ABOVE. THE INSTRUMENT WAS:

LOST  DAMAGED ON OR ABOUT (DATE) \_\_\_\_\_

DUE TO THE FOLLOWING:

## VERIFICATION OF SUBMISSION

By submitting this L&D Replacement Application, I affirm that all of the following statements are true:

1. I am the Contact Name identified on this application and the Account has authorized me to submit this application on its behalf.
2. The Patient identified on this application has represented to me that this L&D Replacement Application is not the result of intentional or fraudulent loss or damage to the Patient's original instrument(s) identified by serial number(s) on this application.
3. I have advised the Patient of the L&D terms and conditions, including the following:
  - The replacement instrument provided by Starkey comes with no loss or damage coverage.
  - The replacement instrument is covered by any warranty or service plan only to the extent that any such coverage that was applicable to the original instrument has not yet expired.
  - If a replacement instrument is provided and the original instrument is subsequently located and sent to the manufacturer for service, repair or any other reason, the original instrument shall become the property of Starkey.

Any person who knowingly submits false information may be found to have committed a fraudulent act and may be subject to civil or criminal penalties.

REFERENCE NO. #

### SPECIAL INSTRUCTIONS



DO NOT WRITE HERE  
FACTORY USE ONLY