

# My Notes

Please provide the following information and **bring this brochure with you to your next appointment:**

My Android device is:

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I currently have the following Bluetooth® devices paired with my Android device:

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[www.Starkey.com](http://www.Starkey.com)

6700 Washington Ave. S.  
Eden Prairie, MN 55344  
1.800.328.8602

The app may have slight differences depending on your phone.

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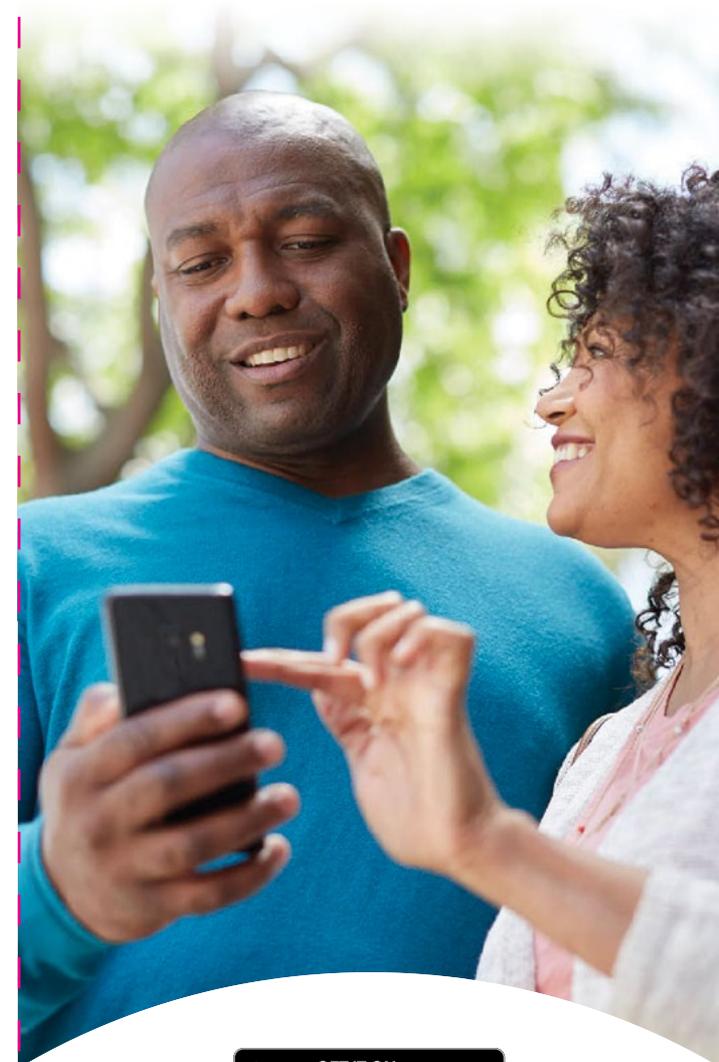
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# thrive

HEARING CONTROL

*Preparing for your Android-  
Compatible Hearing Aids*



# Congratulations!

This is an exciting time for you and your loved ones as you pursue better hearing. Your hearing professional has placed the order for your smartphone-compatible hearing aids. Because of the unique way that these hearing aids interface with Android™ devices, there are some actions needed **before your next appointment.**



*Please complete the following three steps:*

**STEP 1:** Ensure your Android device is compatible with your hearing aids.

Visit [www.starkey.com/thrivesupport](http://www.starkey.com/thrivesupport) for a full listing of Android devices that are compatible with your hearing aids.

*If your current Android device is not on this list, consider upgrading your device to take advantage of your smartphone-compatible hearing aids.*

**STEP 2:** Download the latest version of Android.\*

1. Turn on your Wi-Fi or mobile data connection.
2. Once connected, go to **Settings**. It can be found among your apps.
3. Push the **More** tab in the upper-right corner of the screen.
4. At the bottom of the next window hit the **About Device** button.
5. Here you will find the **Software Update** tab. Press it.
6. Press the **Update** button.

**\*NOTE:** The process to download the latest version of Android may vary by phone models.

**STEP 3:** Download the Thrive Hearing Control app.

1. Tap the **Google Play Store™** icon.
2. Type **Thrive Hearing Control** in the search field.
3. Once the **Thrive Hearing Control** app screen is displayed, tap **Install**.
4. After installation is complete, tap **Open** to load the app on your device.
5. Review the app consent terms and accept.
6. Type your username and password to complete the download process.



*You have now completed all the steps necessary to prepare for your fitting appointment.*