

Fall Update

Communication Strategies to Get You Through the Holidays

Tips to improve communication during the holiday season:

- Always get the person's attention before speaking.
- Never put anything in front of your face when talking (coffee cup, hands, pencil, etc).
- Do not have anything in your mouth when speaking (candy, gum, cigarette).
- Speak slowly and clearly, using clear speech.
- Try to express each word as accurately as possible. For example, in a normal conversation, the sentence "The ship left on a two week cruise" would sound more like, "The shiplef on a twoweecruise." The "t" at the end of "left" has disappeared and the "k" at the end of "week" slurs into the "c" from "cruise". With clear speech the sentence would be pronounced "The ship left on a two week cruise".
- If what you say is not understood, try using different words.
- Use facial expressions, gestures, and writing to help convey meaning.
- When you change the subject, be sure that the person you are speaking to understands what the new subject is.

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"Think Pink"
Supporting
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Hope you find these strategies helpful. Enjoy the holidays!

FALL SPECIAL

ENJOY HEARING YOUR FAMILY FOR THE HOLIDAYS WITH \$100 OFF OF EACH HEARING AID PURCHASED BEFORE THE END OF THE YEAR
Expires 12/31/07. Offer not valid on previous purchases.

A decorative border consisting of a row of 15 orange pumpkin icons with carved faces, arranged in a slightly wavy line across the top and bottom of the text area.

1111 Delafield St. Suite 102, Waukesha
13900 W. National Ave, New Berlin
240 Maple Ave., Mukwonago

Phone: 262-549-5150
Fax: 262-549-1337

Announcement

We are proud to announce the expansion of our physician and audiology services to Oconomowoc beginning in 2008. Our newest location will be within the ProHealth building at 1185 Corporate Center Dr. We look forward to seeing you in our newest facility.

Bluetooth & Hands Free Technology

Bluetooth technology uses wireless signals to send short-range connections, enabling electronic devices to communicate with each other. This technology has a range of approximately 30 feet and the connection is secure. The following devices allow hearing aids and a Bluetooth compatible cell phone to communicate with each other wirelessly, reducing common feedback and interference problems.



ELI \$200

The ELI connects directly to behind-the-ear hearing aids and can be worn on a neck loop with in-the-ear hearing aids. The hearing aids must have a telecoil program. The phone will ring through the hearing aid and can be answered by pressing a button on the ELI. The ELI is rechargeable, allows for 2.5 hours of talk time, and does not affect hearing aid battery life.

ELI with BluPal \$350

BluPal is an assistive device used to help individuals with hearing loss to hear better in noisy environments. The BluPal microphone can be clipped to another person's collar or lapel. The sound picked by the microphone is routed directly to the ELI. The BluPal can be used with TV, computers, radio, and portable music players.



Beetle \$140

The Beetle is a lightweight Bluetooth headset that transmits speech directly from your cell phone to your hearing aid. Simply switch the hearing aid to telecoil, place the ear hook behind the ear, and clip the small Bluetooth receiver to your lapel. Like the ELI, the phone will ring through the hearing aid and can be answered by pressing a button. The Beetle is rechargeable and allows for 6 hours talk time.



Oticon Epoq Streamer

The Streamer is a Bluetooth device that works with Oticon Epoq hearing aids. It enables signals from Bluetooth devices such as cell phones, iPods, and MP3 players to be sent wirelessly to your Epoq hearing aids. This is done by pressing a button.



Hatis \$150-\$300

Hatis headsets can be used for hands free communication with behind-the-ear or in-the-ear hearing aids that have a telecoil. They do not require a Bluetooth compatible phone and can be plugged into any communication device with a 2.5 mm jack (cell phone, home phone, tv, stereo, computer).

For more information on any of these products contact the audiologists at Professional Hearing Services.